Request for Proposal (RFP) RFP ALSDE 2025-03 Alabama State Department of Education, Communications Alabama State Department of Education



# Request for Proposal RFP ALSDE 2025-03

# TEACHERS RECRUITMENT MARKETING CAMPAIGN

# Alabama State Department of Education

# COMMUNICATIONS

Inquiries and response submissions related to this RFP are to be emailed to:

Cindy Gillespie Office of Operations Alabama State Department of Education Email: <u>rfpproposals@alsde.edu</u>

# **Deadline:**

Proposals must be received no later than 4:00 p.m. on Feb 3, 2025.

It is required that each vendor clearly note the RFP Number & Vendor Name in the subject line and email to: <u>rfpproposals@alsde.edu</u>

# The proposal package must contain the following an be submitted electronically.

- 1. The proposal must be signed by an official authorized to legally bind the vendor to the information provided.
- 2. Must be currently registered with The Alabama Department of Finance, Division of Procurement as a State Vendor and provide vendor number. State of Alabama Division of Procurement
- 3. The vendor must complete the affidavit for business entity/employer/vendor. Verification of enrollment in E-Verify should be presented on the form found in Appendix A.

#### Pursuant to Alabama Administrative Code 355-4-3.03(12), proposal openings are not open to the public

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### Section 1.00 Administrative Overview

# 1.1 <u>Purpose and Background</u>

#### **Purpose:**

The purpose of the RFP is to solicit competitive, sealed proposals to establish a contract for marketing services to promote teacher recruitment/retention, as well as other public education initiatives statewide.

The selected company/agency should be able to promote the benefits of teaching in Alabama in an effort to attract the best and brightest educators possible. Nothing has a greater impact on the educational outcomes of a student than the caliber of their teacher. For educators who want to remain in the education field, as well as people who are contemplating education for a career, outreach is critical. The desire is to reach existing and potential educators, as well as tout the programs and initiatives of the Alabama State Department of Education (ALSDE) in an effort to improve public perception, as well as promote and elevate the noble profession of teaching.

A successful marketing campaign will bring to fruition two fundamental results: 1) An increase in the number of highly qualified people wanting to receive or maintain a valid Alabama teaching certificate. 2) An increase in the favorable perceptions that the public has both the input into education, and the outcome of public education's product – students who are prepared for life after high school.

This statewide/regional (including some neighboring states) effort is expected to reach a diverse audience in multiple demographic groups that have an interest in staying in or starting a career in public education. The outreach desired will be consistent with the image and style of ALSDE branding, and will include, but is not limited to, the following:

- Internet/Online and Other Electronic Marketing: Targeted ad campaigns utilizing electronic media including but not limited to social media, music, audiobook, and professional training platforms, email newsletters, Search Engine Marketing, Search Engine Optimization, native ads, remarketing, video ads, and geofencing marketing.
- **Recruitment Materials:** The production of tangible marketing materials (example: lanyards, pens, notepads, lapel pins, mouse pads, etc.) giveaways for recruitment purposes.
- **Broadcast Television:** The production of 30 second and/or one-minute commercials for use on major broadcast networks, and online television platforms (Hulu, Prime, Spectrum, etc.)
- **Targeted Marketing:** Billboard. Radio, You Tube, and television recruitment efforts; some, specifically targeted towards Alabama's Blackbelt region, recruiting diverse populations.
- **Target Career Changers:** A focused effort to recruit middle-aged individuals who may be exploring post-career options or changing careers midstream.
- **Billboards:** To optimize premium visibility, traditional billboards at strategic streets and intersections in major cities and near prominent venues around the state... particularly in the Black Belt area.
- **Radio:** From 30 second/one-minute advertisements to possible sponsorship on a diverse variety of radio broadcasts, the radio campaign needs to reach wide audiences with positioning on multi-cultural radio platforms, and be available both in English and Spanish, depending on the primary audience of the station.
- **Print Media:** Both online and physical versions of print media are encouraged particularly those publications with an emphasis on education, parenting, housing, health, and community.

#### **Background:**

Every Child, Every Chance, Every Day is not only our department's motto, but a guiding philosophy about the work that we undertake on behalf of the more than 740,000 children who enter into our public schools every day. Our guiding philosophy is that every child should be afforded every chance to succeed in school and, thus, make wise choices every day leading to success in career, family, and life after high school.

Our hope is that with our support, all Alabama students will seize the opportunities, rise to the challenges, and overcome any barriers in their way. In order for the ALSDE to meet the challenge of supporting every child, every chance, every day, we must recruit the best and brightest educators to teach in all areas of the state. From the most rural communities to urban and suburban areas – excellent teachers make a significant difference in the educational experience our students experience.

We believe a successful marketing campaign will bring into fruition two fundamental results: 1) an increase in the number of highly qualified people wanting to receive or maintain a valid Alabama teaching certificate. 2) an increase in the favorable perception that the public has of both the input into public education, and the outcome of public education's product – students who are prepared for life after high school.

The ALSDE has an established Style Guide, complete with imaging/branding specifics. ALSDE also has ownership of the collateral and branding that has been established through previous campaigns. Within the framework provided by the Style Guide, a marketing firm will have the talent, skills, and ability to create new, attention-grabbing advertising that informs the public of programs and initiatives that will improve the quality of work for educators and the quality of education for students.

# 1.2 <u>Anticipated Time Table</u>

Feb 3, 2025 Proposal Submission Deadline

January 13, 2025 Question Submission Deadline

January 14, 2025 Question Responses Due

NOTE: All Questions must be emailed to <u>rfpqanda@alsde.edu</u> by the deadline noted above. All Q & A will be posted in STAARS and Alabama Achieves website <u>Alabama State Department of Education - Alabama Achieves</u> on the designated date noted above.

### 1.3 <u>Proposal Evaluation</u>

**Evaluation Criteria:** 

An Evaluation Team will review the proposals and make a recommendation. The criteria listed below will be used to evaluate the proposals for the purpose of ranking them in relative position based on how fully each proposal meets the requirements of this RFP.

<u></u>	
Vendor qualifications, experience and References	30 points
Budget Proposal Unique suggestions from vendors for budget items not identified	15 points
Delivery of Media	55 points

### **Best and Final Offers:**

The ALSDE may either accept a vendor's initial proposal by award of a contract or enter into discussions with vendors whose proposals are deemed to be reasonably acceptable consideration for award. After discussions are concluded, a vendor may be allowed to submit a "Best and Final Offer" for consideration in a manner and method prescribed by the ALSDE. By submitting a proposal each vendor accepts and agrees to all conditions and requirements herein.

The ALSDE will make all decisions regarding evaluation of the proposal. The ALSDE reserves the right to judge and determine whether a request is compliant with and has satisfactorily met the requirements of the RFP. The ALSDE reserves the right to waive technical and other defects if, in its judgment, the interest of the ALSDE so requires. Any further information disclosed about the RFP during this process will be provided to all vendors in a manner and method prescribed by the ALSDE.

#### **Rejection of Proposal:**

ALSDE reserves the right to reject any or all proposals which are deemed to be non-responsive, late in submission, or unsatisfactory in any way. ALSDE shall have no obligation to award a contract for work, goods and/or services as a result of this RFP.

Qualified bidders aggrieved in connection with the with the solicitation of a contract may protest to the Chief Procurement Officer. *See generally* State of Alabama Department of Finance Administrative Code Regulations at Administrative Code | 355-4-1-01.

### **Confidentiality:**

All information contained in the RFP is considered to be the exclusive property of the ALSDE. Recipients of this RFP are not to disclose any information contained within the RFP unless such information is publicly available. This RFP is provided for the sole purpose of allowing Vendors to respond to these specifications.

#### **Selection Process:**

The ALSDE will select the vendor that provides the most technically sound and cost-effective proposal that best fits the needs of the ALSDE. Final selection of the successful vendor will not be based solely on cost. The vendor product will be evaluated primarily on the scope of the activities linked to associated costs as detailed in the RFP. RFPs will be reviewed to ascertain that minimum requirements have been met. The ALSDE reserves the right to conduct discussions with potential vendors in order to clarify information contained in their proposals, but the ALSDE has no obligation to do so. This may include requesting a presentation of top finalists for final scoring. The vendor will provide notice to the ALSDE any partnership with another firm to provide parts of the solution; however, the vendor must provide management of the partner and is responsible for all project performance. Any subcontractor or partner will be subject to the same vetting process as the vendor, and the vendor is responsible for ensuring that each subcontractor acknowledges and is contractually bound by the staffing plan and other commitments listed in this RFP.

Unless provided by law, nothing in this RFP shall be construed to create any legal obligation on the part of ALSDE or any respondents. ALSDE reserves the right, in its sole discretion, to amend, suspend, terminate, or reissue the RFP in whole or in part, at any stage. In no event shall ALSDE be liable to respondents for any cost or damages incurred in connection with the RFP process, including, but not limited to, any and all costs of preparing a response to this RFP or any other costs incurred in reliance on this RFP. No respondent shall be entitled to repayment from ALSDE for any costs, expenses, or fees related to the RFP. All supporting documentation submitted in response to the RFP will become the property of the ALSDE. Respondents may also withdraw their interest in the RFP, in writing, at any point in time, as more information becomes known. If, within the confines of this RFP, the vendor provides intellectual property be it understood that all RFP contents are subject to Open Records Act laws and thus are subsequently in the public domain.

#### Intent to Award

Division of Procurement will send out an intent to award participating suppliers, defining the protest period. The CPO, Chief Procurement Officer, is the awarding authority and as such is a signatory on the agreement/contract.

#### **Disclaimer Notice:**

The ALSDE shall not be liable for any costs associated with the preparation of proposals or negotiations of a contract incurred by any party.

#### **Availability of Funds:**

It is expressly understood and agreed that the obligations of the ALSDE to proceed is conditioned upon the continued availability of funds that may be expended for these purposes.

# 1.4 <u>Conditions and Terms</u>

### **Contract Terms:**

The AGENCY intends to execute an initial contract with Contractor for a period of up to two (2) years, with up to three (3) one-year renewal options, pending written agreement of the vendor and AGENCY, dependent upon required state approvals, availability of funds, performance evaluations of the project, at the full discretion of the AGENCY. The contract will commence pending CPO signature, Legislative Review Committee approval, and Governor's signature. Each contract renewal will be presented to the Legislative Oversight Committee for approval.

The vendor shall be fully prepared to commence work after full execution of the contract by parties and the receipt of required governmental approvals.

Proposals should reference each element in the RFP by number on the cover of each copy and be arranged in the same sequence. All fees and costs are to be stated in United States currency. Vendors must reply to each element of the RFP.

# Section 2.00 Scope

# 2.1 Scope of Vendor's Work and Responsibilities

- Promotion through social media: (Facebook, Twitter, Instagram, YouTube, etc.) ads. music, audiobook, and professional training platforms. However, it is noted that TikTok is not a viable platform for use in this campaign.
- Targeted marketing: social media, traditional advertising (billboard, radio, and television recruitment efforts) statewide, specifically targeted towards Alabama's Blackbelt region, recruiting diverse populations (including African American, Hispanic and Korean populations.)
- Work with ALSDE Communications staff to reach the goals of increased awareness and perception.
- Show evidence of a raised awareness concerning teacher recruitment and retention.
- Maintenance and delivering content for all social media accounts related to this promotion.
- Existing ALSDE branding and adherence to the ALSDE Style Guide name will be used in this marketing campaign.
- The production of tangible marketing materials (example: lanyards, pens, notepads, lapel pins, mouse pads, etc.) giveaways for recruitment purposes.

- Work with the ALSDE Certification office recruiters to develop material for career fairs and other opportunities based on their experiences in the field as full-time recruiters.
- Responsible for providing updates on engagement and outreach efforts to potential candidates.
- Suggestions from vendors for budget items that have not been identified and are not already included in the budget are welcomed.

# 2.2 Scope of Alabama State Department of Education's Work and Responsibilities

- Existing ALSDE branding and adherence to the ALSDE Style Guide will be necessary for this marketing campaign.
- ALSDE Communications staff will work closely with the vendor to facilitate marketing and promotion that enhances existing programs and recruits/retains educators.
- Coordinate marketing locations and dates with awarded vendor.
- Information for services will be provided by the Communications section of the ALSDE.

# Section 3.00 General Requirements

Describe your organizational structure and explain how your organization qualifies to be responsive to the requirements of this RFP.

The vender shall provide a minimum of three (3) references that can support and validate projects and outcomes, including names or persons who may be contacted, position of person, address and phone numbers where similar projects to that described in the RFP have been conducted.

Vendor shall provide satisfactory evidence of the vendor's capability to coordinate the types of activities and to provide the services described in the RFP in a timely manner.

The discussion shall include a description of the vender's background and relevant experience as it relates to the required activities in the RFP.

# Section 3.00 General Requirements

# 3.1 <u>Requirements of Proposal</u>

The vendor must provide the following mandatory information. <u>Failure to provide this information may be</u> <u>cause for the proposal to be rejected</u>. Qualifications, experience, and cost will be evaluated for contract award. The proposal may be submitted under the same cover with Vendor Requirements and Cost Proposal in two distinct sections. E-Verify information is required to be submitted for all employees to include contractors of the vendors if necessary and applicable.

### Part I Signed Cover Letter:

The cover letter shall serve as the first page of the vendor's proposal. The vendor shall complete the cover letter and attach it to the proposal in response to the RFP. The cover letter must be signed by an official authorized to legally bind the vendor. It will state that the vendor is a legal entity that will meet the specifications. The cover letter must accompany the submitted proposal. The letter accompanying the proposal must have original signatures and must include contact numbers and e-mail addresses for the authorized official signing the letters.

# Part II

# Vendor Qualification and Experience:

Vendor shall provide satisfactory evidence of the vendor's capability to coordinate the types of activities and to provide the services described in the RFP in a timely manner. Special attention should be given to the discussion of qualifications. The discussion shall include a description of the vendor's background and relevant experience as related to the required activities in the RFP.

#### Part III

Vendor shall provide a detailed plan describing how the services will be performed to meet the requirements of the RFP. The description shall encompass the requirements of this RFP. The response must be prepared and organized in a clear and concise manner that is easily understandable.

#### Vendor Organization:

Describe your organizational structure and explain how your organization qualifies to be responsive to the requirements of this RFP.

#### **References:**

The vendor shall provide a minimum of three (3) references that can support and validate projects and outcomes, including names or persons who may be contacted, position of person, addresses, and phone numbers where similar projects to that described in this RFP have been conducted.

#### **Executive Summary:**

An executive summary is required. This summary will condense and highlight the contents of the vendor's proposal.

# Part IV Cost Proposal:

Vendor shall include the fee structure and pricing for the program if applicable or requested. The vendor shall submit a cost proposal in addition to other required information.

# Subcontractor Disclosure:

If the execution of work to be performed requires the hiring of Subcontractors, <u>you must clearly state this in the</u> <u>bid proposal and provide qualification for such individuals.</u> Sub-Contractors must be identified and the services they will provide or work they will perform must be clearly defined. The ALSDE will not refuse a proposal based upon use of a Sub-Contractor; however, the ALSDE reserves the right to refuse the Sub- contractor you have selected. Contractor and associated personnel shall remain solely responsible for the performance of all work, including work that may be sub-contracted.

Describe your rationale for utilizing Subcontractors including relevant past experience partnering with stated Subcontractor(s). Documents for E-verification of subcontractors are the sole responsibility of the contractor and must be available upon request to ensure compliance.

Subcontractors may not be employees/agents of the ALSDE or LEA, nor any entity or agency receiving education trust funds.

### Section 4.00 General Terms and Conditions

# 4.1 Governance

This RFP and its terms shall be governed and construed according to the laws of the State of Alabama. Any dispute arising out of this RFP shall be brought in the State of Alabama, with venue in Montgomery County, Alabama. Vendors agree to comply with all applicable federal and state laws and regulations.

Per the current FPPM: Non-appropriation and Proration (Section 41-4-144(c)).

Comptroller | Fiscal Policy and Procedures

When funds are not appropriated or otherwise made available to support continuation of performance in a subsequent fiscal period, the contract shall be cancelled, and, to the extent permissible by law, the supplier shall be reimbursed for the reasonable value of any non-recurring costs incurred but not amortized in the price of the supplies or services delivered under the contract. To the extent permissible by law, this cost of cancellation may be paid from any appropriations available for that purpose.

In the event that proration of appropriated funds from which the State is to pay the supplier is declared by the Governor pursuant to Section 41-4-90 of the Code of Alabama, the contractor shall have the option, in addition to the other remedies of the contract, of renegotiating the contract to extend or change payment terms or amounts, or terminating the contract. In all circumstances, it is agreed that the terms and commitments of this contract shall not constitute a debt of the State of Alabama in violation of Section 213 of the Constitution of Alabama, as amended."

# 4.2 Immigration

The proposal must contain a statement that the firm is aware of and in compliance with the requirements of the Beason-Hammon Alabama Taxpayer and Citizen Protection Act; a statement that the vendor is enrolled in the E-Verify as required by Section 31-13-9 (b), Code of Alabama 1975, as amended:

# BEASON-HAMMON ALABAMA TAXPAYER AND CITIZEN PROTECTION ACT

# COMPLIANCE

The Beason-Hammon Alabama Taxpayer and Citizen Protection Act (31-13-1 et seq, Code of Alabama, 1975 as amended by Act 2012-491) regulates illegal immigration in the State of Alabama. All contracts with the State or political subdivision thereof must fully comply with each provision as provided by law.

A proposal must include a statement that the vendor has knowledge of this law and is in compliance. Before a contract is signed, the vendor awarded the contract must submit a Certificate of Compliance using the form at Appendix A. E-Verify enrollment can be accomplished at the website of the United States Department of Homeland Security at http://www.uscis.gov.

See Section 10 for additional language required by Section 10(k) of the Act to be included in the contract.

Rev.5-24-13

### 4.3 Conflict of Interest

The vendor attests that no employee, officer, or agent of the vendor shall participate in the selection, award, or administration of a contract if a real or apparent conflict of interest may be involved. A conflict would arise when the employee, officer, agent, any member of his or her immediate family, his or her partner, or an organization which employs or is about to employ any of the parties indicated herein has a financial or other interest in the organization selected for an award. The officers, employees, and agents of the vendor, if selected as the career planning system vendor, shall neither award nor offer gratuities, favors, nor anything of monetary value from vendors or subcontractors.

# 4.4 **Discrimination**

# Alabama Non-Discrimination Statement:

No person shall be denied employment, be excluded from participation in, be denied the benefits of, or be subjected to discrimination in any program or activity on the basis of disability, gender, race, religion, national origin, color, age, genetic information, or any other category protected under the law. Ref: Sec. 1983, Civil Rights Act, 42 U.S.C.; Title VI and VII, Civil Rights Act of 1964; Rehabilitation Act of 1973, Sec. 504; Age Discrimination in Employment Act; the Americans with Disabilities Act of 1990 and the Americans with Disabilities Act Amendments Act of 2008; Equal Pay Act of 1963; Title IX of the Education Amendment of 1972; Title II of the Genetic Information Nondiscrimination Act of 2008. Title IX Coordinator, P.O. Box 302101, Montgomery, Alabama 36130-2101 or call (334) 694-4717.

# 4.3 Artificial Intelligence (AI) Systems

# AI Model Development and Use Attestation:

The proposal shall include a written statement attesting to the following:

- a. <u>Pretrained AI System</u>: The AI System to be provided in the performance of this RFP have been pretrained.
- b. <u>Responsibility in AI System Development</u>: The vendor used all responsible measures necessary during the development of the AI System to be provided in the performance of this RFP.
- c. <u>Human-in-the-Loop AI System Training</u>: A human-in-the-loop approach was used, wherever possible, in the training of the AI System, ensuring human oversight and intervention were integral parts to the AI System training process.
- d. <u>Unbiased Data Selection and Algorithm Development</u>: The process of data selection for AI System training was conducted in an unbiased manner, wherever possible, adhering to the principles of fairness and non-discrimination.
- e. <u>Expected Outcomes</u>: The results produced by the AI System met the expected outcomes as identified and defined by the vendor.

The vendor further attests and agrees that any violation of this subsection will be considered a material breach of this RFP, and may result in its termination, legal action, or both, at the sole discretion of the ALSDE.

If the vendor's software solution does not use, contain or incorporate Artificial Intelligence (AI), the proposal shall include a written statement attesting that the software solution does not use, contain, or incorporate any AI.

#### **APPENDIX "A"**

State of	)	
County of	)	

CERTIFICATE OF COMPLIANCE WITH THE BEASON-HAMMON ALABAMA TAXPAYER AND CITIZEN PROTECTION ACT (ACT 2011-535, as amended by ACT 2012-491)

DATE: \_\_\_\_\_

RE Contract/Grant/Incentive (describe by number or subject):

by and between

\_\_ (Contractor/Grantee) and

\_\_\_ (State Agency, Department or Public Entity

The undersigned hereby certifies to the State of Alabama as follows:

- The undersigned holds the position of \_\_\_\_\_\_\_ with the Contractor/Grantee named above, and is authorized to provide representations set out in this Certificate as the official and binding act of that entity, and has knowledge of the provisions of THE BEASON-HAMMON ALABAMA TAXPAYER AND CITIZEN PROTECTION ACT (ACT 2011-535 of the Alabama Legislature, as amended by ACT 2012-491) which is described herein as "the Act."
- 2. Using the following definitions from Section 3 of the Act, select and initial either (a) or (b), below, to describe the Contractor/Grantee's business structure.

<u>BUSINESS ENTITY</u>. Any person or group of persons employing one or more persons performing or engaging in any activity, enterprise, profession, or occupation for gain, benefit, advantage, or livelihood, whether for profit or not for profit.

a. Self-employed individuals, business entities filing articles of incorporation, partnerships, limited partnerships, limited liability companies, foreign corporations, foreign limited partnerships, and foreign limited liability companies authorized to transact business in this state, business trusts, and any business entity that registers with the Secretary of State.

b. Any business entity that possesses a business license, permit, certificate, approval, registration, charter, or similar form of authorization issued by the state, any business entity that is exempt by law from obtaining such a business license, and any business entity that is operating unlawfully without a business license.

<u>EMPLOYER</u>. Any person, firm, corporation, partnership, joint stock association, agent, manager, representative, foreman, or other person having control or custody of any employment, place of employment, or of any employee, including any person or entity employing any person for hire within the State of Alabama, including a public employer. This term shall not include the occupant of a household contracting with another person to perform casual domestic labor within the household.

(a) The Contractor/Grantee is a business entity or employer as those terms are defined in Section 3 of the Act.

(b) The Contractor/Grantee is not a business entity or employer as those terms are defined in Section 3 of the Act.

- As of the date of this Certificate, the Contractor/Grantee does not knowingly employ an unauthorized alien within the State of Alabama and hereafter it will not knowingly employ, hire for employment, or continue to employ an unauthorized alien within the State of Alabama;
- 4. The Contractor/Grantee is enrolled in E-Verify unless it is not eligible to enroll because of the rules of that program or other factors beyond its control.

Certified this	day of		20	<u> </u> .		
						Name of Contractor/Grantee/Recipient
				Ву:		
				lts		
The above Certif	fication was signed in m	y presence by the	person	whose name	e appears above,	on
this	day of	20				
		WITNE	SS:			

Printed Name of Witness